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Full-Time MAT (Medication Assisted Treatment) Case Manager

Do you have specialized training and experience working in addiction?

How about a Bachelor's or Master's Degree in Social Work?

Are you acquainted with Motivational Interviewing techniques?

Do you want to work in an environment that promotes diversity, compassion, and collaboration to the underserved in our community?

Are you energized by building relationships and connecting with people? How about the ability to help de-escalate and build trust with vulnerable patients?

If you answered yes to all of those statements, please keep reading!

We're looking for a key player (MAT Case Manager) to join our existing MAT team to help support our patients. This role will be the initial point of contact for helping streamline the program day to day activities to include MAT screenings, referral process and both vital internal and external communication.

HOPES is a community health center that believes in meeting people where they are and removing barriers so they can live a healthy life. Our approach is comprehensive, compassionate and team-centered. As a non-profit we're challenged to be creative, resourceful and accountable to multiple stakeholders.

The ideal candidate would make a commitment to providing behavioral health support using an integrated team model and approach to patient care and uphold HOPES' mission and quality standards, with a shared goal to improve patient health outcomes and overall satisfaction.

This position is a great fit you if you're:

- Adept at coordinating and assisting with setting up projects, like our MAT Orientation meeting and informing clients of next steps and arranging new appointments.

- An exceptional communicator (not just in writing, but also face-to-face and over the phone) and builder of client connections during patients MAT appointments.

Able to influence others and have hard conversations when needed while preserving and protecting relationships.

- Reliable and possess skill set needed to follow up and provide timely reports and updates requested by outside agencies.



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- Connected locally and have knowledge of our local community resources to assist with offering case management services . . . ie. Housing assist , ref to Ridgehouse, Life Changes, etc...
- Conscious about your work product, small details and charting accurately and timely. Ability to build and maintain program spreadsheet future tracking and reporting purposes.
- Skilled at working with multiple priorities in a fast-paced, ever-evolving environment.

We're looking for a seasoned MAT Case Manager, so you'll also have:

- 1-3 years of experience working with clients in addiction.
- Bachelor's or Master's degree in Social Work.
- Competency within Microsoft Excel to create, build and maintain our team MAT spreadsheet for tracking data and keeping patient information organized.
- Knowledgeable in providing cognitive and behavioral interventions to individuals, with behavioral health/substance abuse problems in a trauma informed primary care/specialty care setting.

Ideally you'll also have:

- Leadership experience (informal or formal opportunities that you've lead projects, process improvements or people in the past)
- Experience working in a non-profit environment
- Experience working for a mid-size, fast-growing organization (150+ employees)

We have a beautiful location near downtown Reno, Nevada.

Again, we're up to big things in the community. We're looking for a dynamic person who'll be a great addition and can support our MAT patients and complement our team to enable us to reach our full potential and continue being a leader in community health.

If this sounds like the perfect role for you and you have what we're looking for:

Send us your letter of intent outlining your why, how you can make a difference and what makes you qualified for this role.

Please include your resume, but keep in mind as an employer of choice we receive *a lot*, so you'll want to stand out. [Bonus points for style, creativity and wit.]

We'll invite highly qualified candidates to interview, which includes a brief skills test and an opportunity to demonstrate your ability to influence, organize and communicate.



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Check out our impressive benefits package and website at: [NNHopes.org/about/careers](https://www.nnhopes.org/about/careers)

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